



# Travel USA Visitor Profile

Vermont Visitation



2019

## Introduction

- Longwoods International began tracking domestic American travelers in 1985, and has conducted large-scale syndicated visitor research quarterly since 1990.
- It is currently the largest ongoing study conducted of American travelers, providing our clients with more reliable data and greater ability to home in on key market segments of interest.
- An **overnight trip** is any journey for business or pleasure, outside your community and not part of your normal routine, where you spent one or more nights away from home.
- A **day trip** is any journey for business or pleasure, outside your community and not part of your normal routine, that did not include an overnight stay. Day trips involve travel of more than 50 miles from home.
- This report provides an overview for Vermont's domestic tourism business in 2019.

## Methodology

Each quarter, a random, projectable sample of adult members (18 years of age and over) of a major U.S. consumer panel is invited to participate in the **Longwoods Travel USA®** survey. Respondents are selected to be representative of the U.S. adult population.

For Vermont, the following sample was achieved in 2019:



Overnight Base Size

736



Day Base Size

457

For analysis, data were weighted on key demographics to correct for any differences between the sample and U.S. population targets.



# Travel USA Visitor Profile

Overnight Visitation



2019

# Vermont's Overnight Trip Characteristics

Base: 2019 Overnight Person-Trips

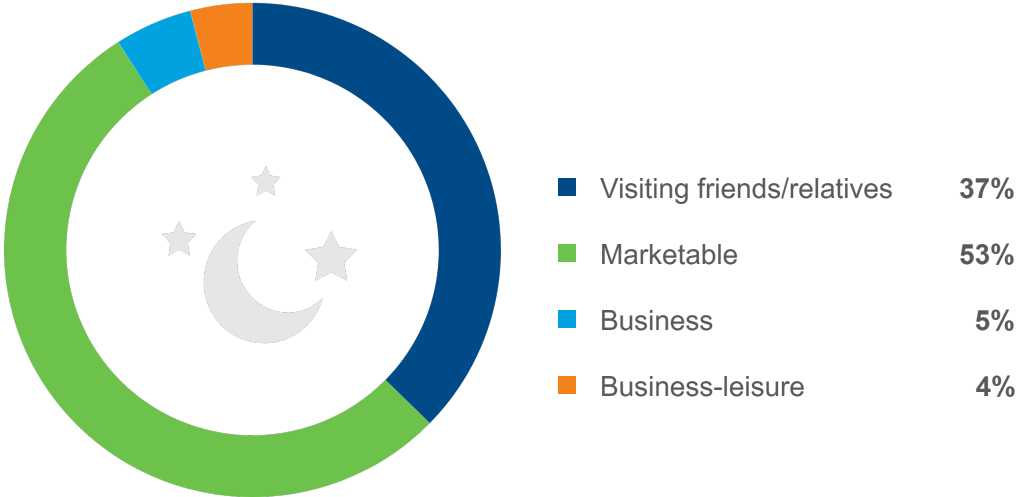
## Main Purpose of Trip

|                                                                                                                            |                                                                                                                          |
|----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
|  <b>37%</b><br>Visiting friends/ relatives |                                                                                                                          |
|  <b>15%</b><br>Touring                    |  <b>3%</b><br>Conference/<br>Convention |
|  <b>10%</b><br>Ski/Snowboarding           |                                                                                                                          |
|  <b>9%</b><br>Outdoors                    |  <b>2%</b><br>Other business trip       |
|  <b>7%</b><br>Special event               |                                                                                                                          |
|  <b>4%</b><br>City trip                  |                                                                                                                          |
|  <b>3%</b><br>Resort                    |  <b>4%</b><br>Business-Leisure        |
|  <b>2%</b><br>Cruise                    |                                                                                                                          |

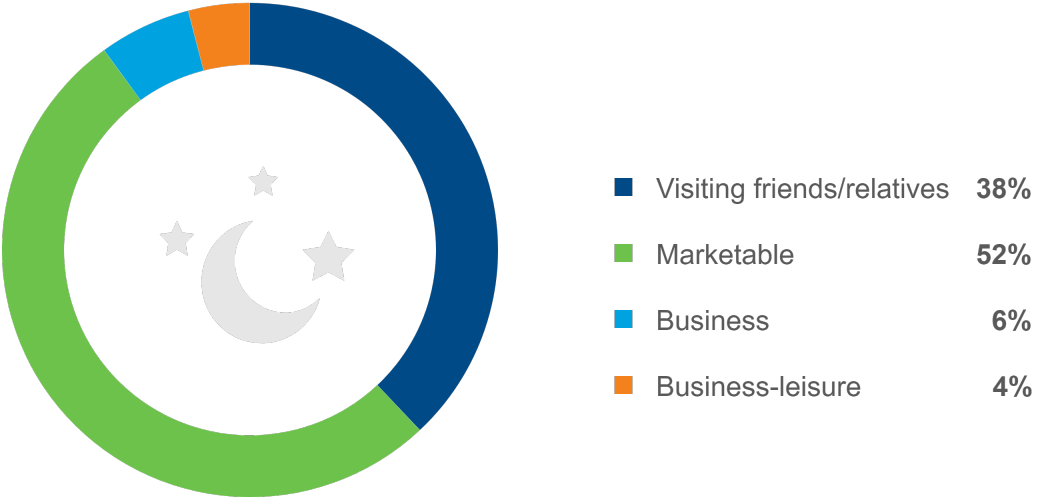
## Main Purpose of Leisure Trip

|                             | 2019       | 2018       |
|-----------------------------|------------|------------|
| Visiting friends/ relatives | <b>37%</b> | <b>38%</b> |
| Touring                     | <b>15%</b> | <b>15%</b> |
| Ski/Snowboarding            | <b>10%</b> | <b>9%</b>  |
| Outdoors                    | <b>9%</b>  | <b>10%</b> |
| Special event               | <b>7%</b>  | <b>6%</b>  |
| City trip                   | <b>4%</b>  | <b>4%</b>  |
| Resort                      | <b>3%</b>  | <b>4%</b>  |
| Cruise                      | <b>2%</b>  | <b>1%</b>  |

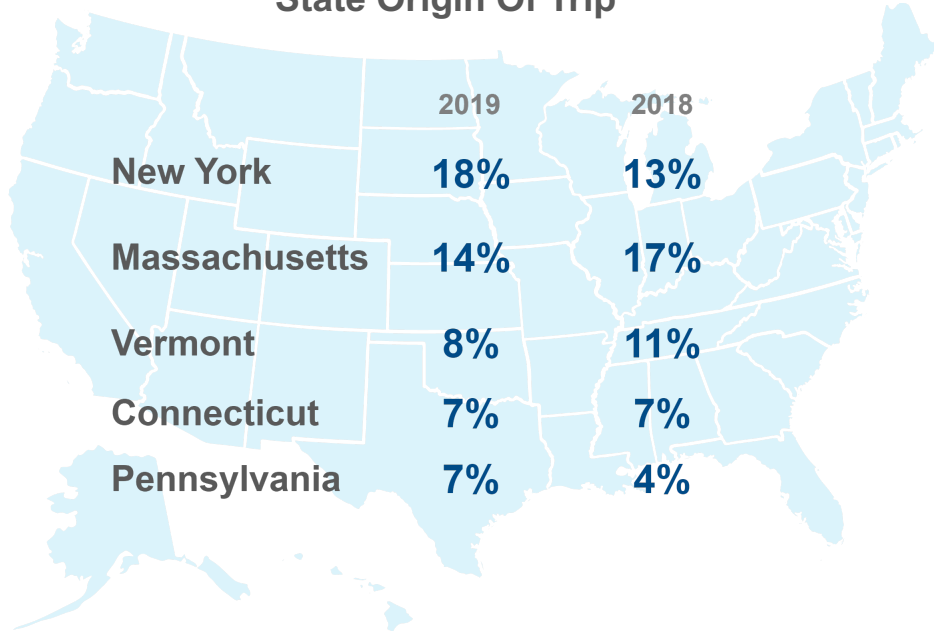
### 2019 Vermont Overnight Trips



### Last Year's Vermont Overnight Trips



## State Origin Of Trip



## Past Visitation to Vermont

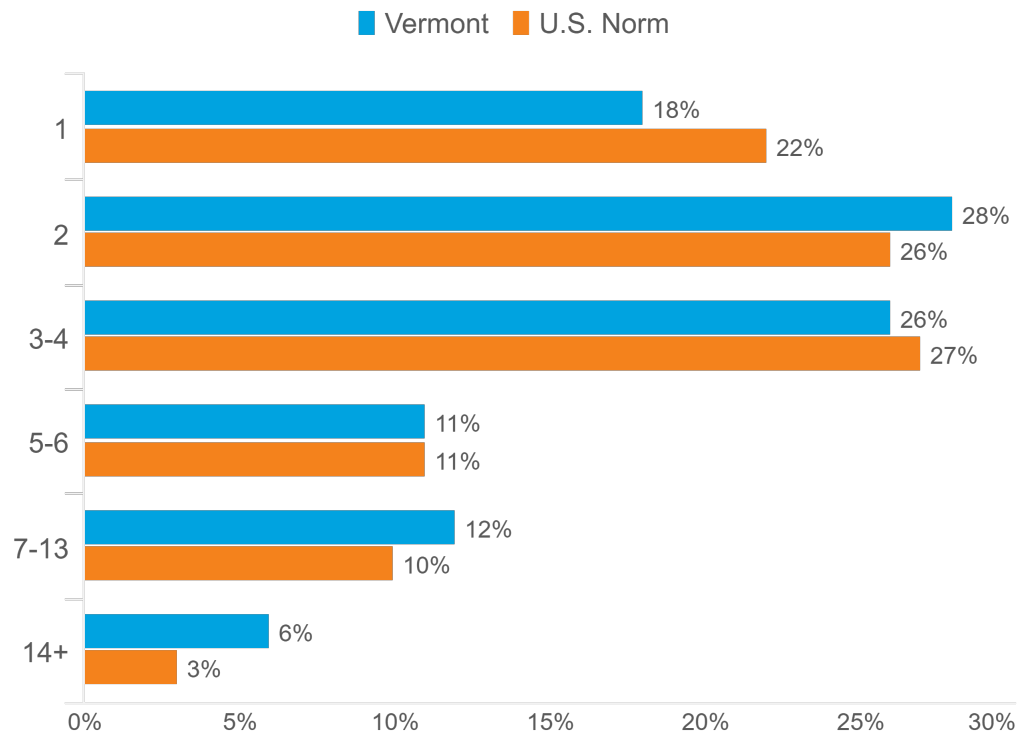
**87%** of overnight travelers to Vermont are repeat visitors

**62%** of overnight travelers to Vermont had visited before in the past 12 months

## DMA Origin Of Trip

|                                   | 2019 | 2018 |
|-----------------------------------|------|------|
| Boston, MA                        | 18%  | 16%  |
| New York, NY                      | 16%  | 16%  |
| Burlington-Plattsburgh, VT        | 8%   | 12%  |
| Hartford & New Haven, CT          | 5%   | 5%   |
| Albany-Schenectady-Troy, NY       | 4%   | 3%   |
| Philadelphia, PA                  | 4%   | 3%   |
| Washington, DC                    | 2%   | 1%   |
| West Palm Beach-Ft. Pierce, FL    | 2%   | 1%   |
| Portland-Auburn, ME               | 2%   | 2%   |
| Tampa-St. Petersburg-Sarasota, FL | 2%   | 3%   |

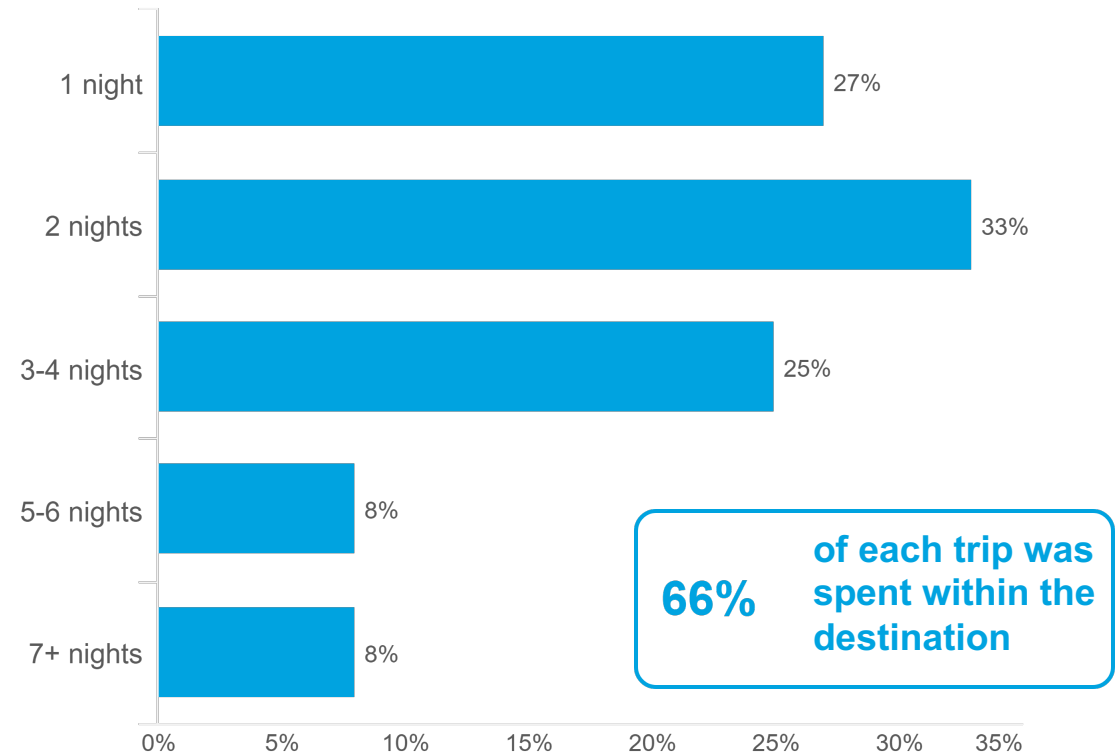
## Total Nights Away on Trip



Vermont  
**4.4**  
Average Nights

U.S. Norm  
**3.8**  
Average Nights

## Nights Spent in Vermont



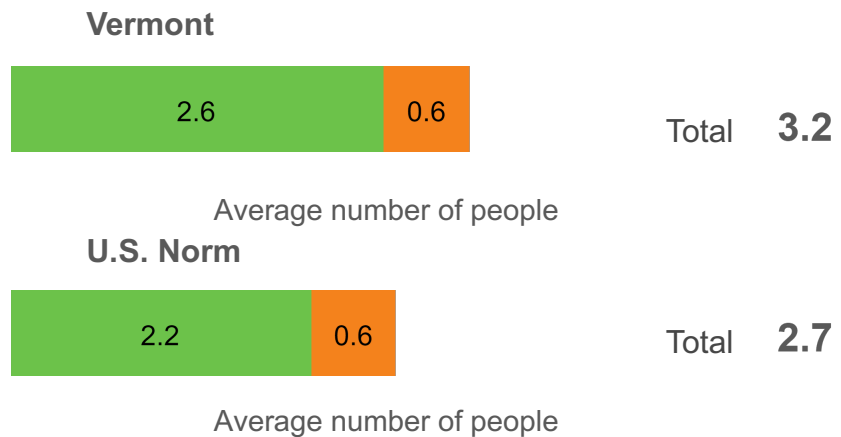
**66%** of each trip was spent within the destination

Average number of nights  
**2.9**

Average last year  
**3.5**

## Size of Travel Party

■ Adults ■ Children



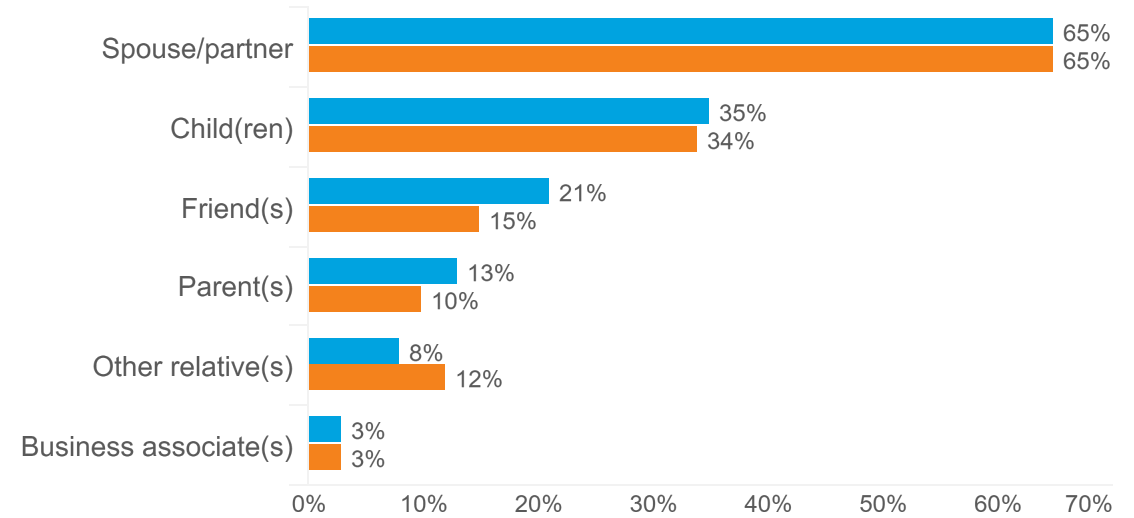
**19%** of trips only had one person in the travel party

U.S. Norm: 26%

## Composition of Immediate Travel Party

Base: 2019 Overnight Person-Trips that included more than one person

■ Vermont ■ U.S. Norm

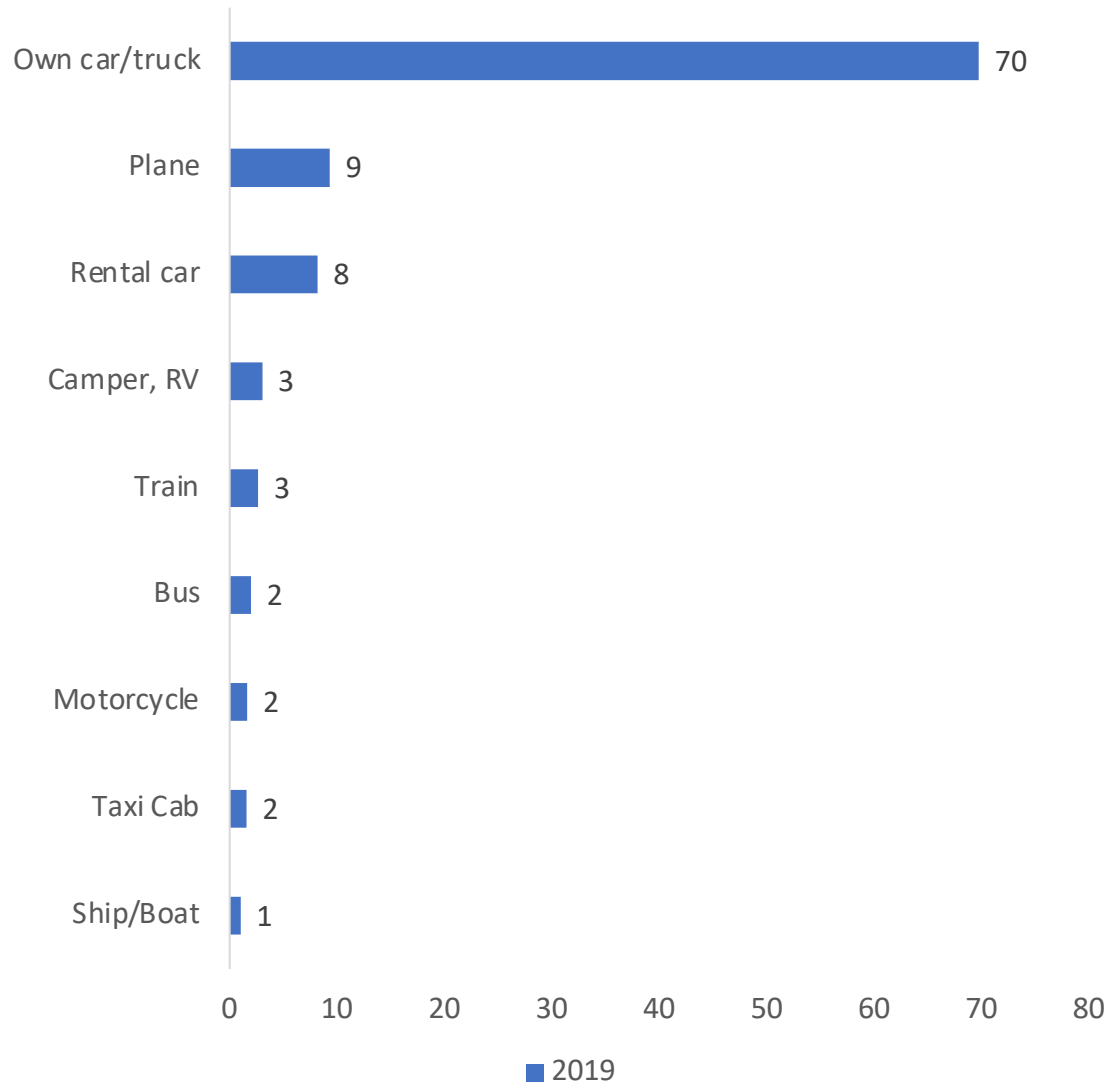




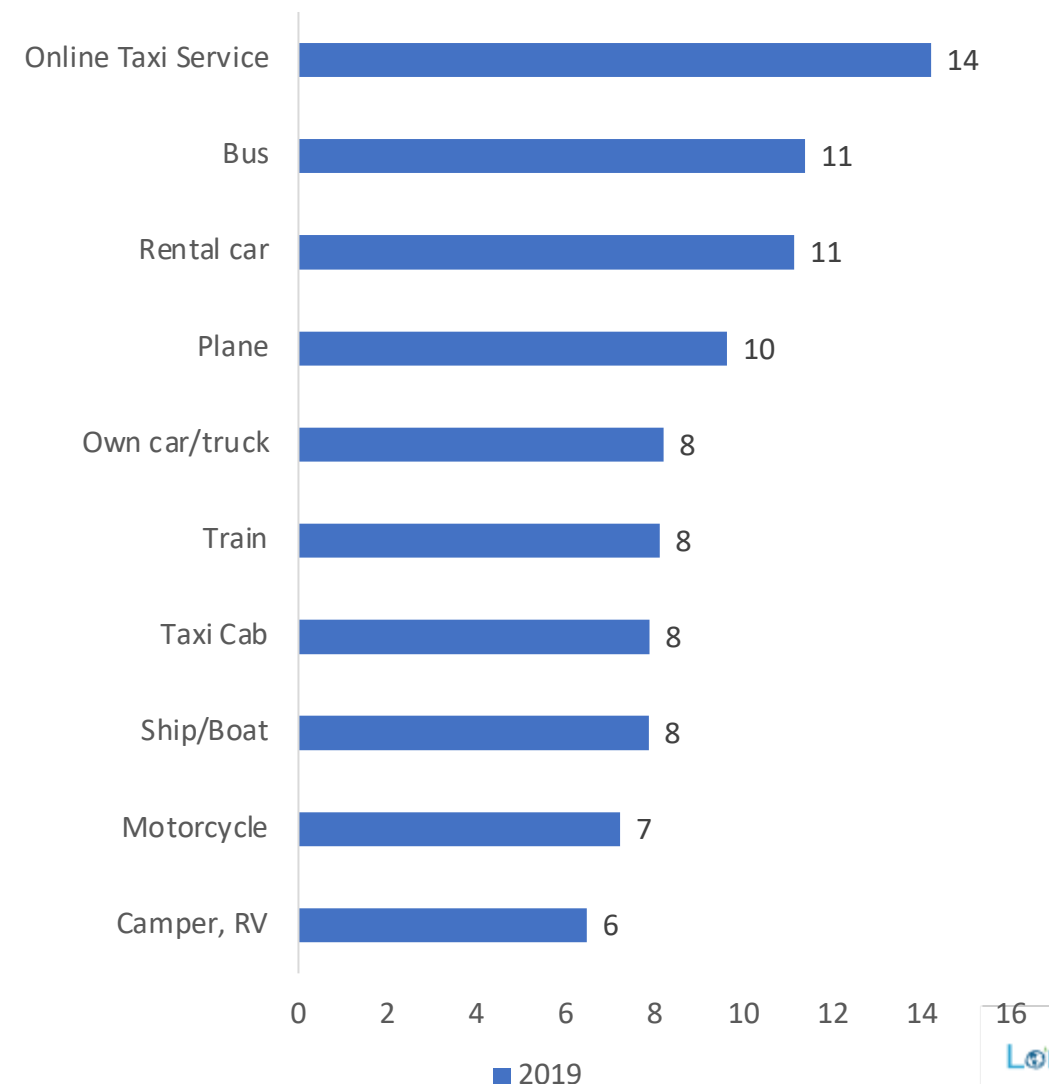
# Vermont's Overnight Trip Characteristics

Base: 2019 Overnight Person-Trips

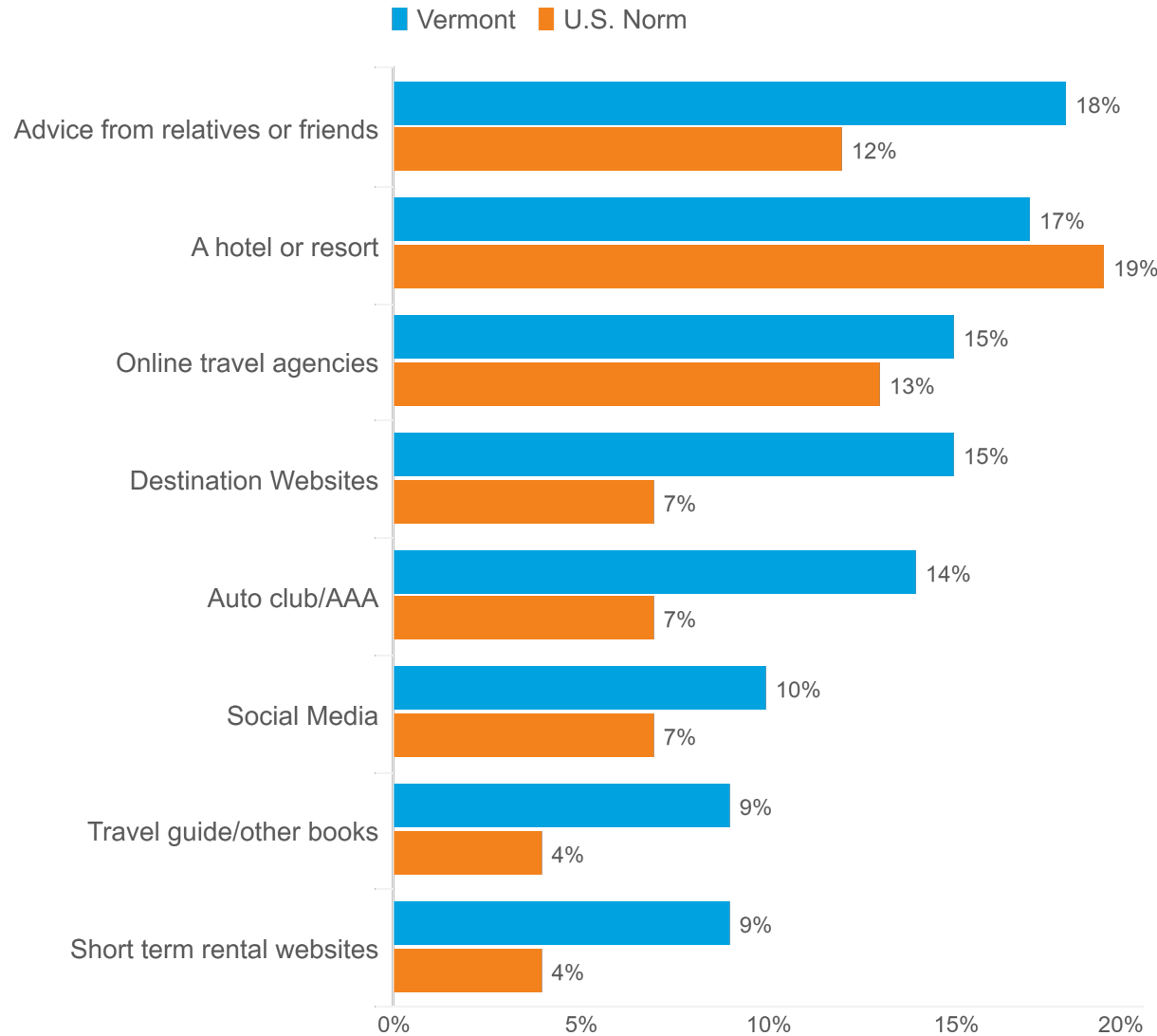
## Main Transportation (%)



## Other Transportation (%)



## Trip Planning Information Sources



## Length of Trip Planning

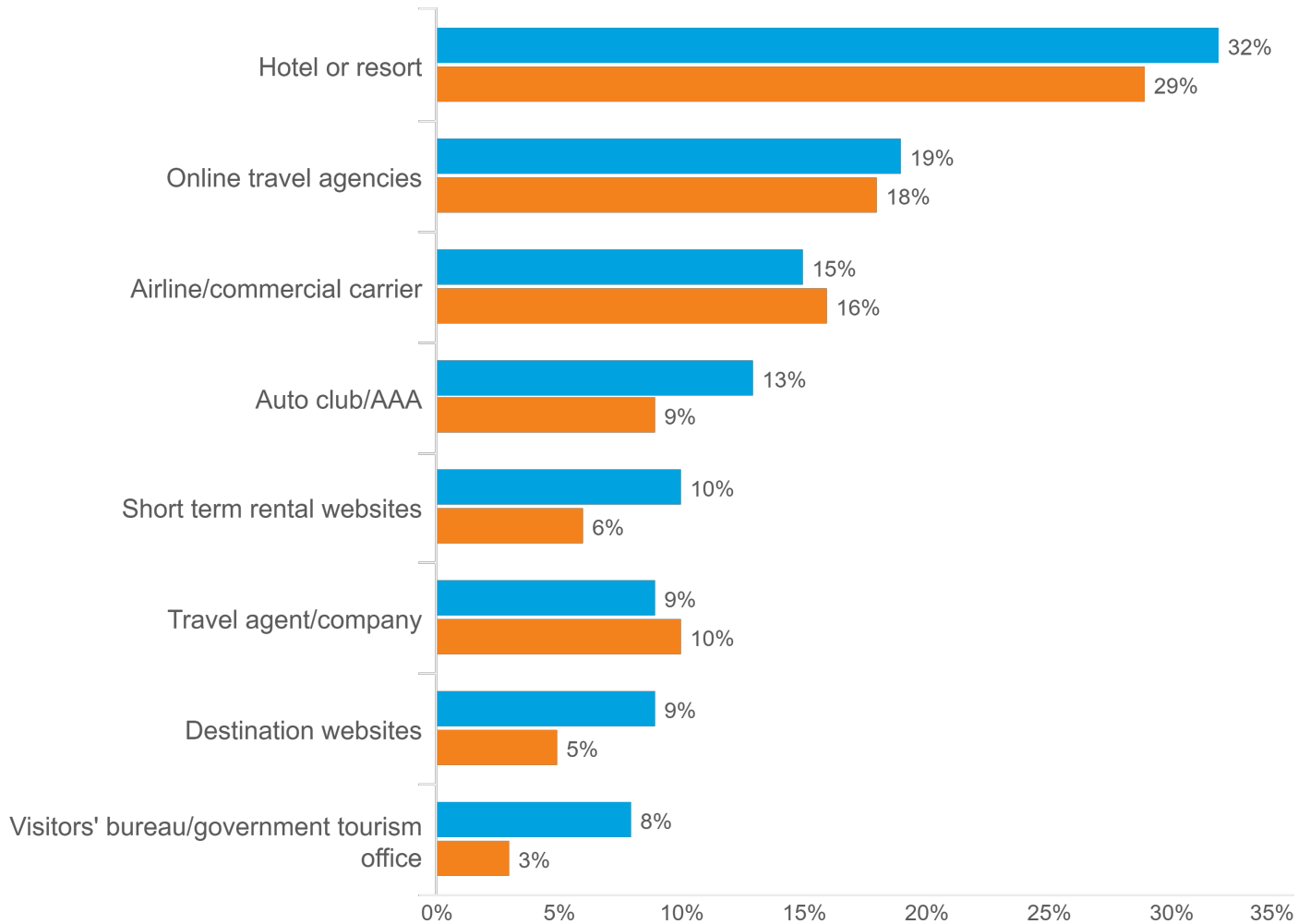
|                                  | Vermont | U.S. Norm |
|----------------------------------|---------|-----------|
| 1 month or less                  | 30%     | 33%       |
| 2 months                         | 19%     | 17%       |
| 3-5 months                       | 18%     | 18%       |
| 6-12 months                      | 16%     | 14%       |
| More than 1 year in advance      | 5%      | 4%        |
| Did not plan anything in advance | 11%     | 14%       |

# Vermont's Overnight Trip Characteristics








Base: 2019 Overnight Person-Trips

## Method of Booking

■ Vermont ■ U.S. Norm



## Accommodations

|                                                                                                                       | 2019 | 2018 |
|-----------------------------------------------------------------------------------------------------------------------|------|------|
|  Hotel                             | 26%  | 22%  |
|  Home of friends / relatives       | 24%  | 26%  |
|  Resort hotel                      | 21%  | 17%  |
|  Motel                             | 19%  | 15%  |
|  Bed & breakfast                   | 12%  | 9%   |
|  Country inn / lodge              | 11%  | 7%   |
|  Rented home / condo / apartment | 10%  | 9%   |

## Activity Groupings

### Outdoor Activities



U.S. Norm: **38%**

### Entertainment Activities



U.S. Norm: **36%**

### Cultural Activities



U.S. Norm: **22%**

### Sporting Activities



U.S. Norm: **11%**

### Business Activities



U.S. Norm: **9%**

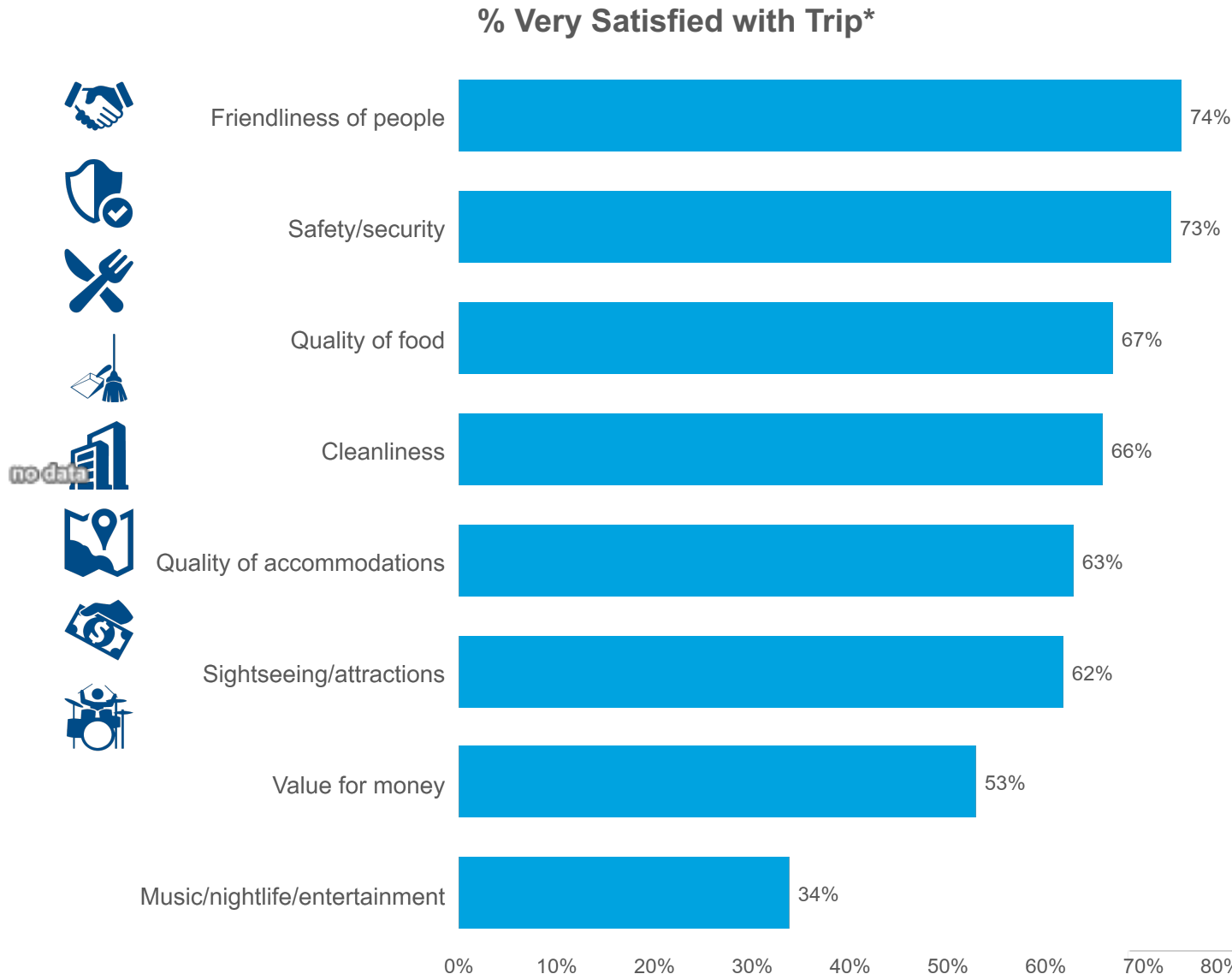
## Activities and Experiences (Top 10)

|                        | 2019 | 2018 |
|------------------------|------|------|
| Shopping               | 34%  | 37%  |
| Fine/upscale dining    | 18%  | 17%  |
| Hiking/backpacking     | 18%  | 20%  |
| National/state park    | 18%  | 18%  |
| Landmark/historic site | 18%  | 20%  |
| Bar/nightclub          | 17%  | 16%  |
| Brewery                | 17%  | 18%  |
| Skiing/snowboarding    | 15%  | 15%  |
| Swimming               | 14%  | 13%  |
| Beach/waterfront       | 12%  | 12%  |



**80%**

**of overnight travelers were very satisfied with their overall trip experience**



no data

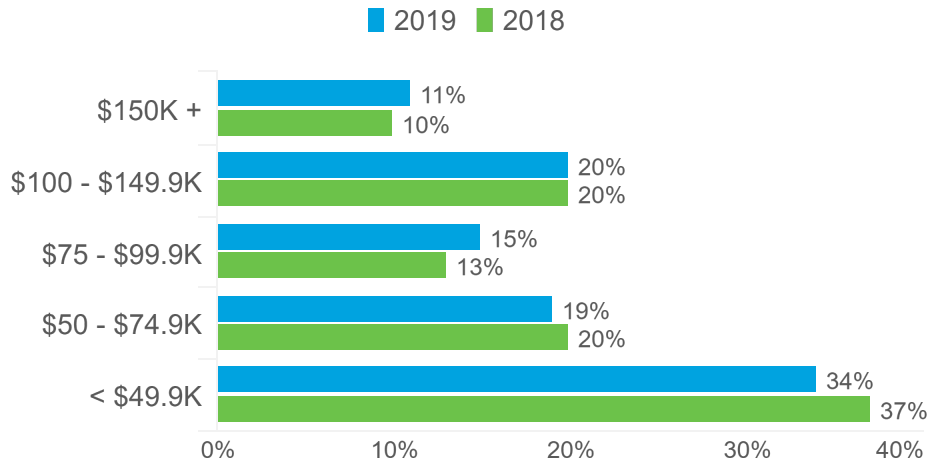
\*Very satisfied = selected top box on a five point scale

Ease of Accessibility only asked to those with travel limiting disabilities within travel party

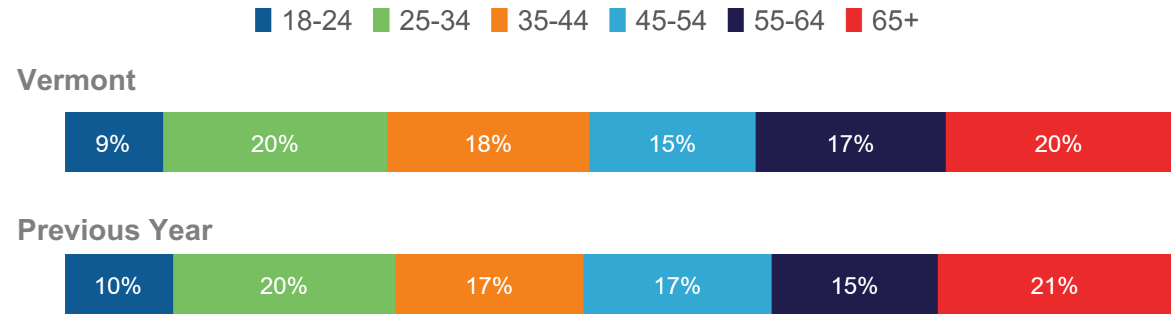
# Demographic Profile of Overnight Vermont Visitors

Base: 2019 Overnight Person-Trips

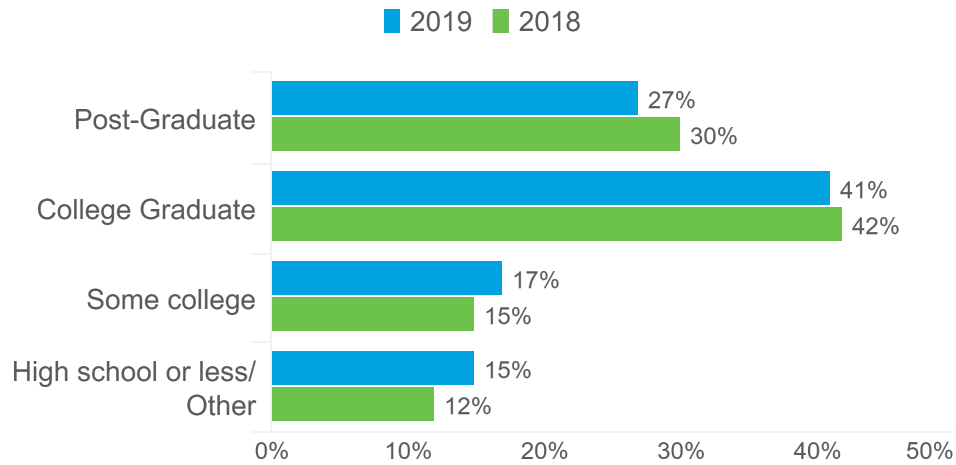
## Household Income



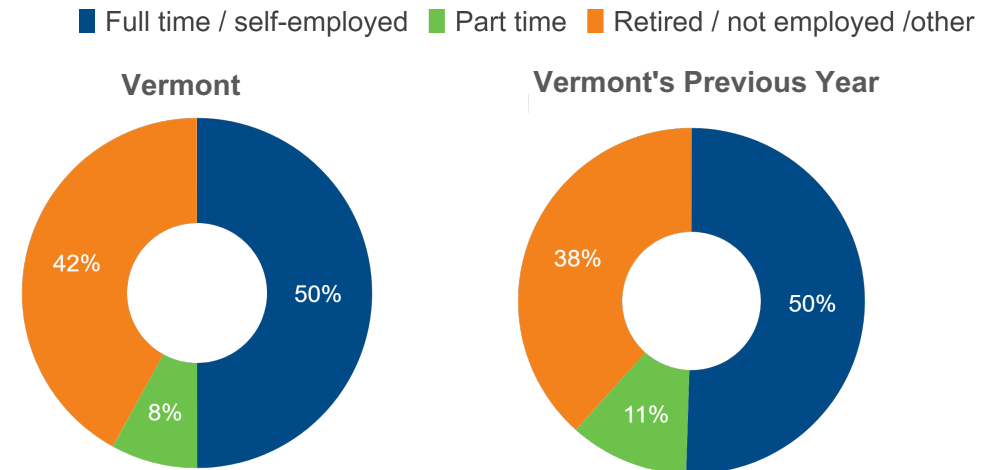
## Age



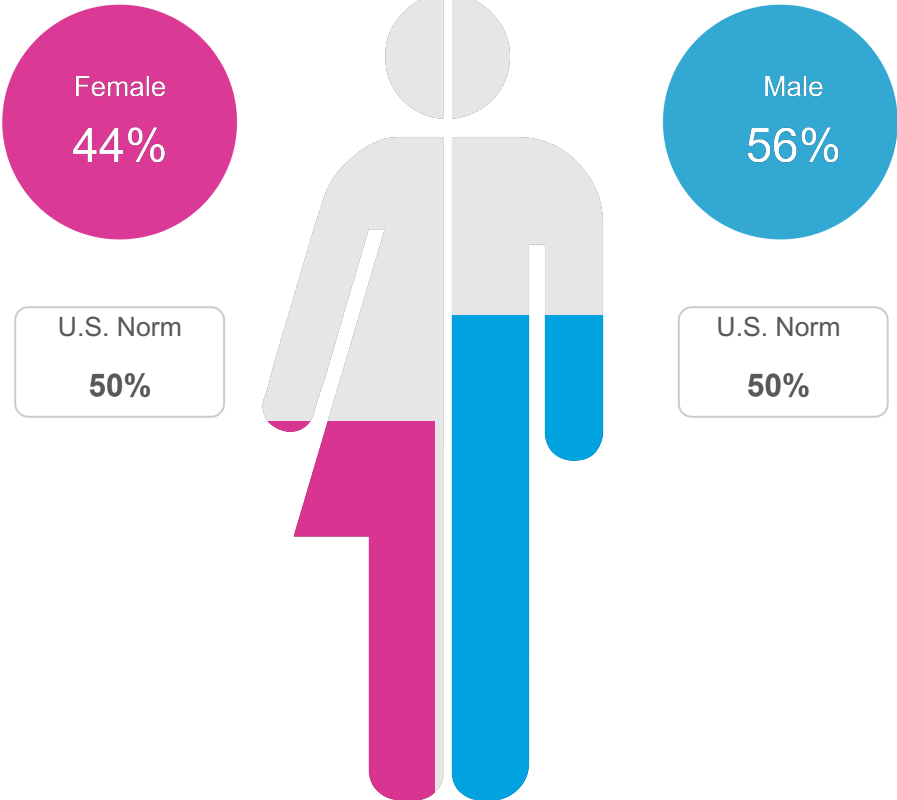
## Educational Attainment



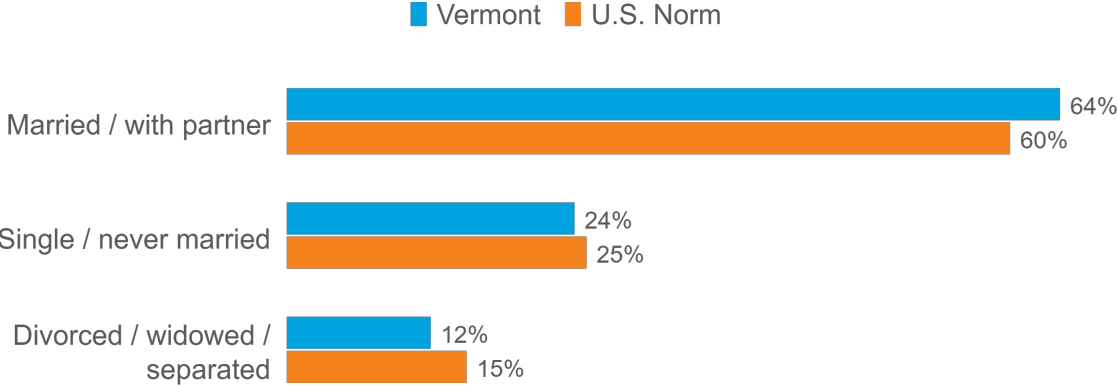
## Employment



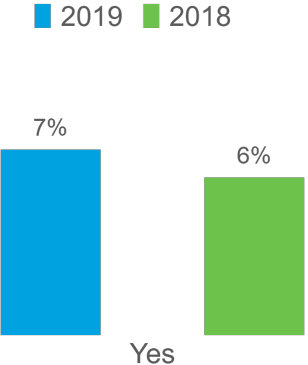
## Gender



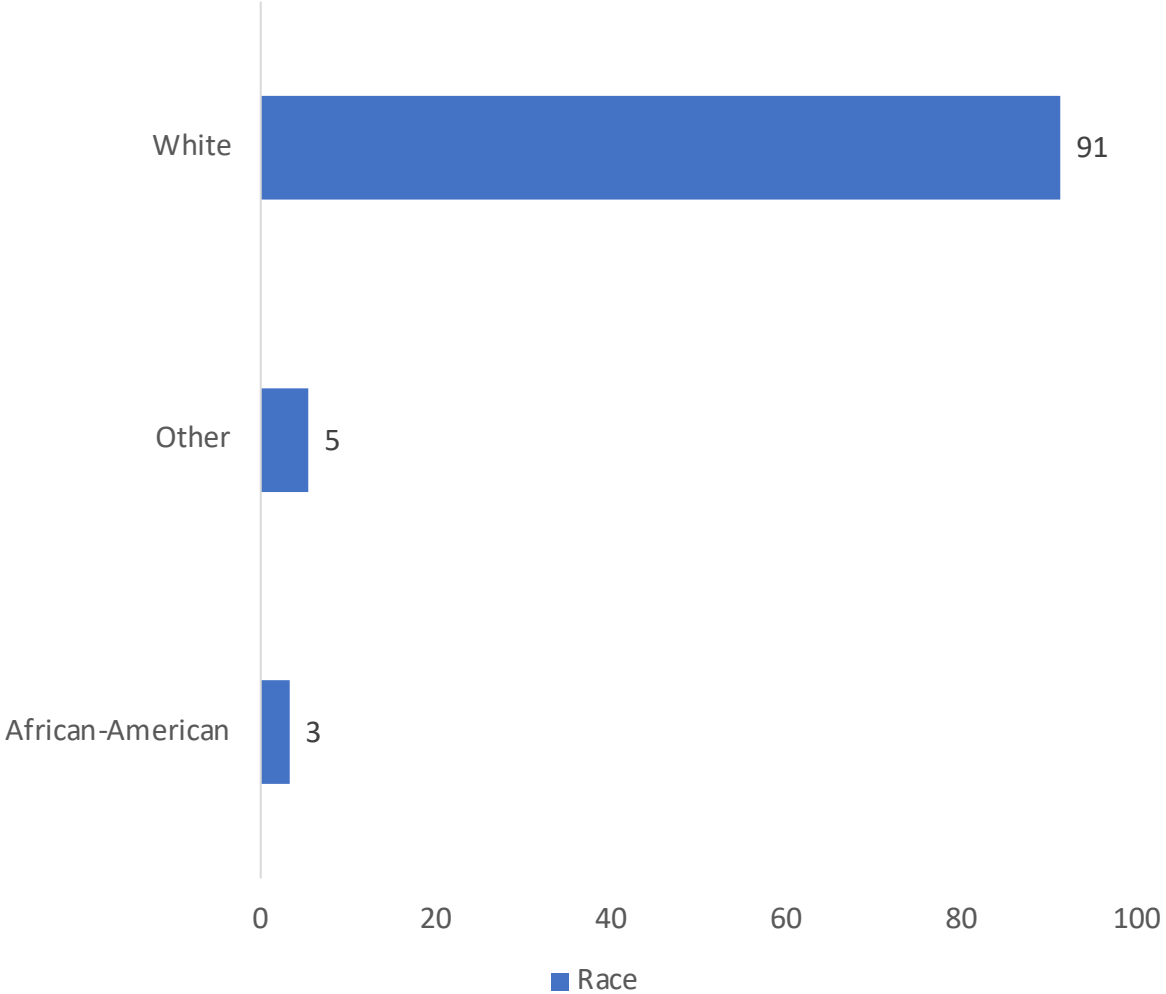
## Marital Status



## Hispanic Background

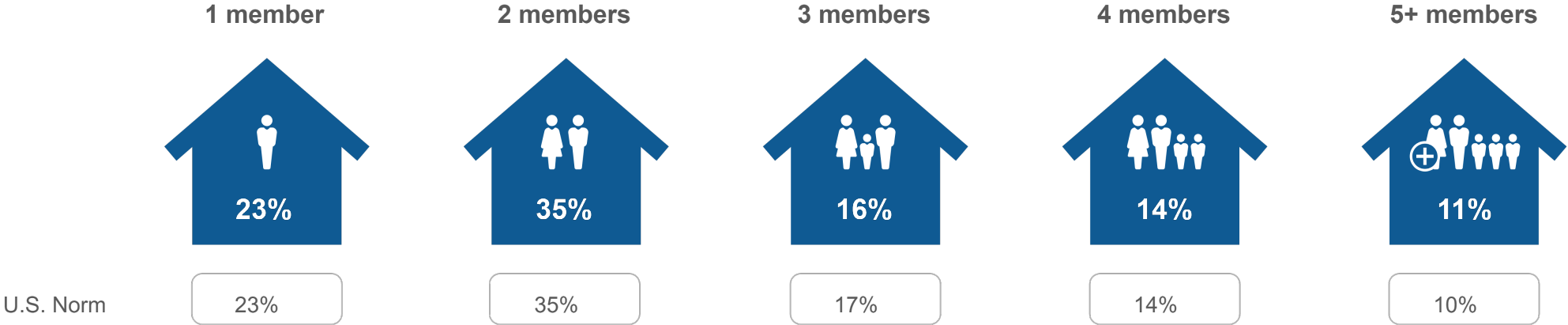


## Race

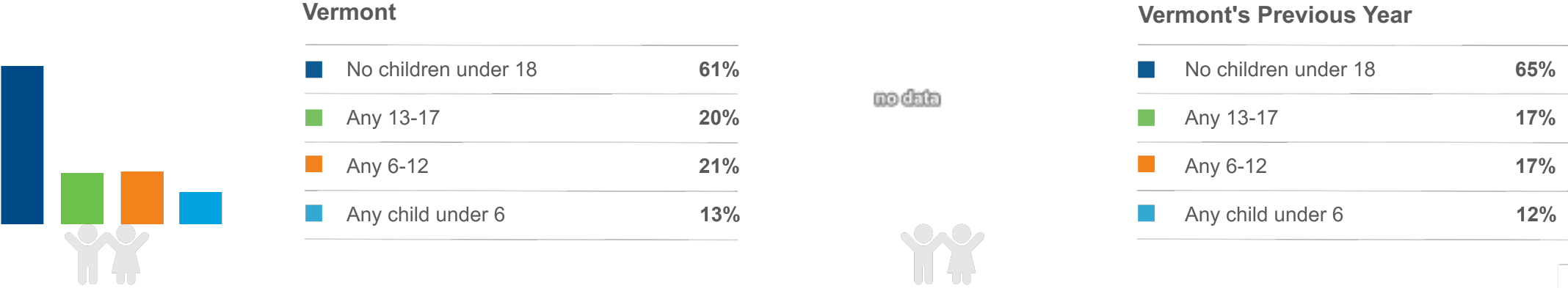




## Household Size



## Children in Household





# Travel USA Visitor Profile

Day Visitation



2019

# Vermont's Day Trip Characteristics

Base: 2019 Day Person-Trips

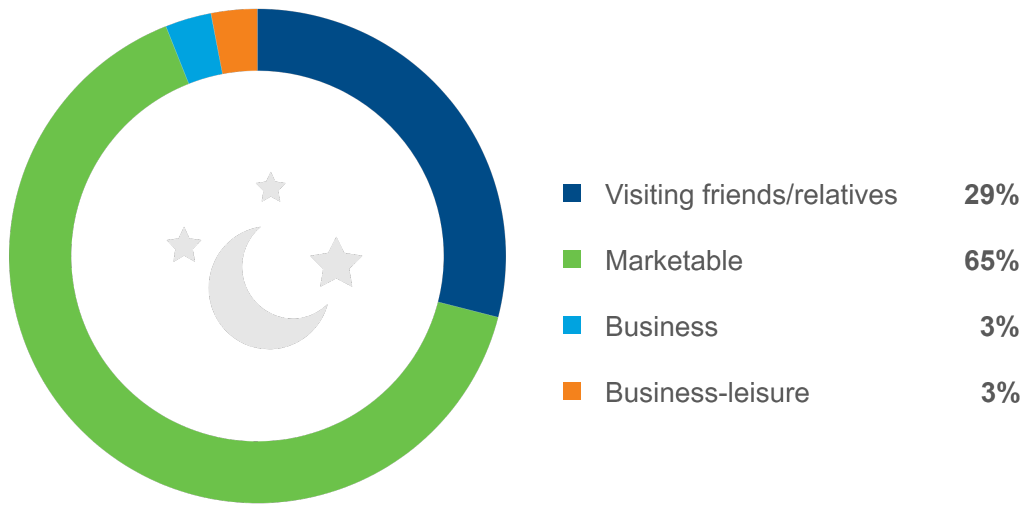
## Main Purpose of Trip

|                                                                                                                            |                                                                                                                          |
|----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
|  <b>29%</b><br>Visiting friends/ relatives |                                                                                                                          |
|  <b>24%</b><br>Touring                    |  <b>0%</b><br>Conference/<br>Convention |
|  <b>9%</b><br>Shopping                    |                                                                                                                          |
|  <b>8%</b><br>Special event               |                                                                                                                          |
|  <b>8%</b><br>Outdoors                    |  <b>3%</b><br>Other business trip       |
|  <b>6%</b><br>Ski/Snowboarding           |                                                                                                                          |
|  <b>4%</b><br>City trip                 |  <b>3%</b><br>Business-Leisure        |
|  <b>1%</b><br>Casino                    |                                                                                                                          |

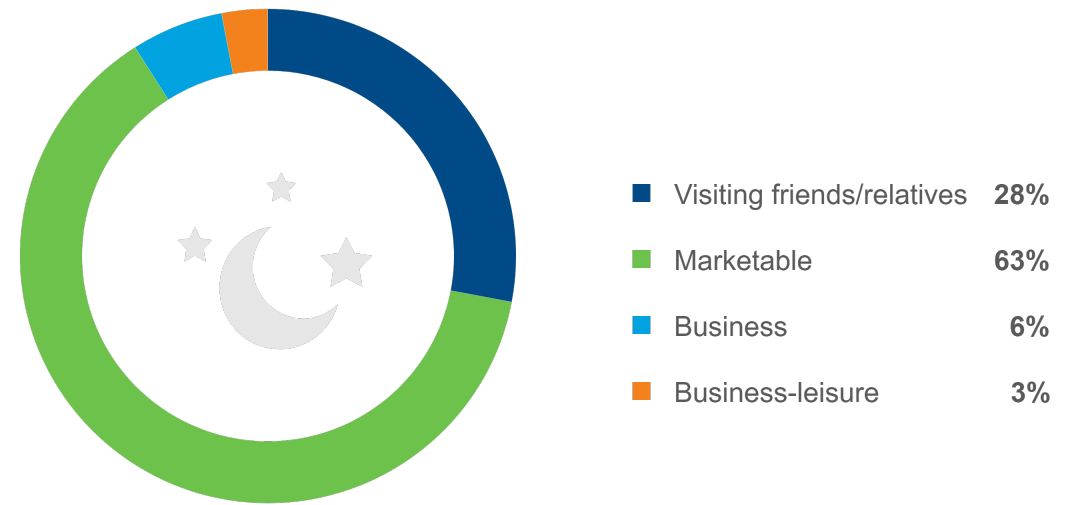
## Main Purpose of Leisure Trip

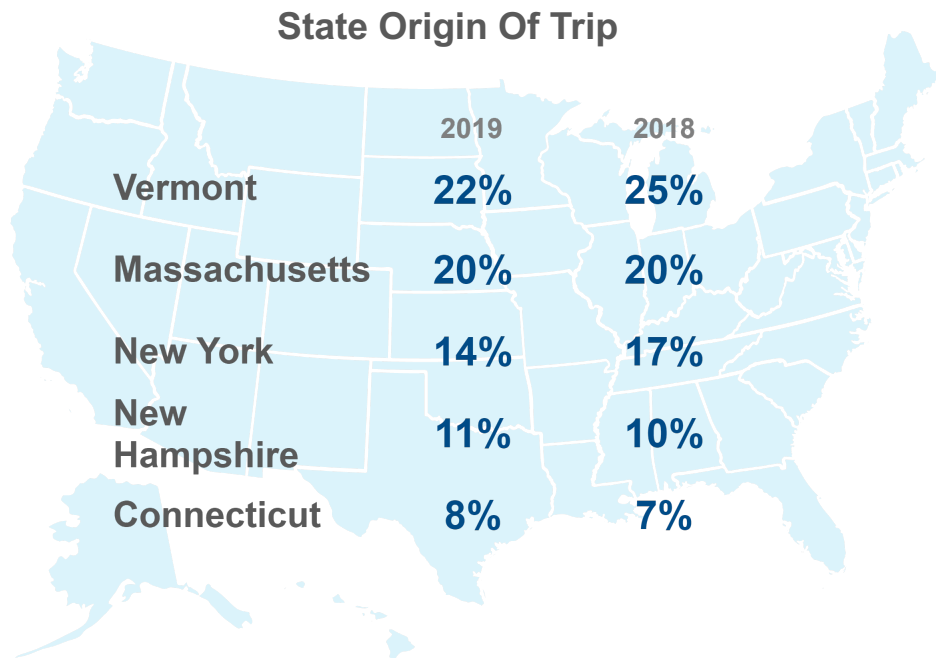
|                             | 2019       | 2018       |
|-----------------------------|------------|------------|
| Visiting friends/ relatives | <b>29%</b> | <b>28%</b> |
| Touring                     | <b>24%</b> | <b>24%</b> |
| Shopping                    | <b>9%</b>  | <b>9%</b>  |
| Special event               | <b>8%</b>  | <b>8%</b>  |
| Outdoors                    | <b>8%</b>  | <b>10%</b> |
| Ski/Snowboarding            | <b>6%</b>  | <b>4%</b>  |
| City trip                   | <b>4%</b>  | <b>5%</b>  |
| Casino                      | <b>1%</b>  | <b>0%</b>  |

## 2019 Vermont Day Trips



## Last Year's Vermont Day Trips



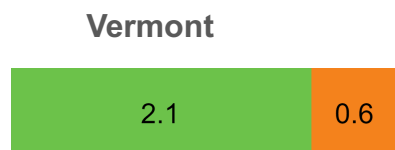


### DMA Origin Of Trip

|                             | 2019 | 2018 |
|-----------------------------|------|------|
| Burlington-Plattsburgh, VT  | 23%  | 28%  |
| Boston, MA                  | 20%  | 23%  |
| Albany-Schenectady-Troy, NY | 12%  | 9%   |
| New York, NY                | 7%   | 8%   |
| Hartford & New Haven, CT    | 6%   | 6%   |
| Springfield-Holyoke, MA     | 5%   | 4%   |
| Portland-Auburn, ME         | 3%   | 2%   |
| Providence-New Bedford, RI  | 2%   | 2%   |
| Philadelphia, PA            | 2%   | 1%   |
| Atlanta, GA                 | 1%   | 0%   |

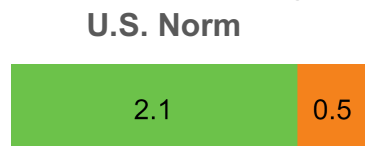
## Size of Travel Party

■ Adults ■ Children



Total **2.7**

Average number of people



Total **2.6**

Average number of people



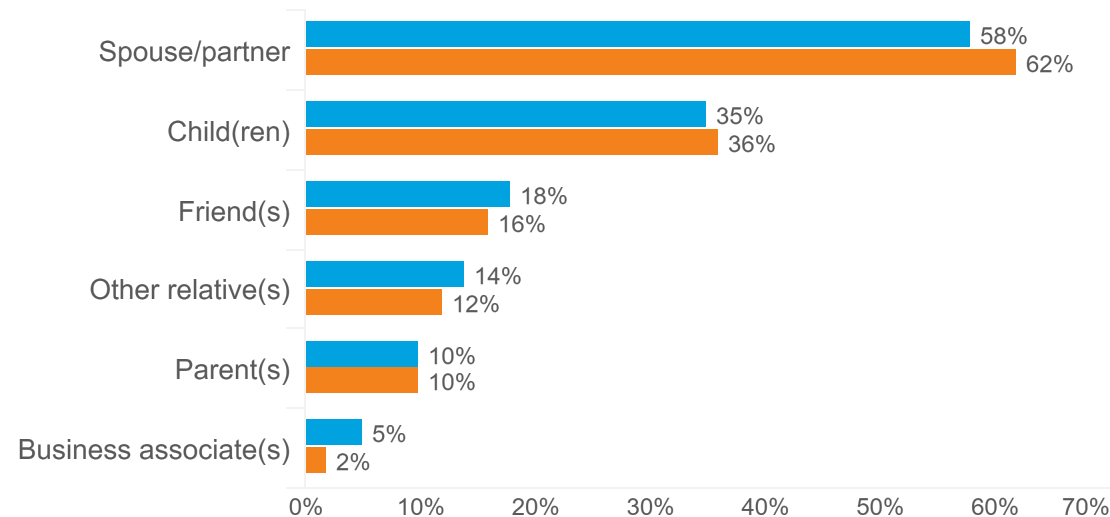
**21%** of trips only had one person in the travel party

U.S. Norm: **24%**

## Composition of Immediate Travel Party

Base: 2019 Day Person-Trips that included more than one person

■ Vermont ■ U.S. Norm



## Activity Groupings

### Outdoor Activities



U.S. Norm: 25%

### Entertainment Activities



U.S. Norm: 25%

### Cultural Activities



U.S. Norm: 15%

### Sporting Activities



U.S. Norm: 7%

### Business Activities



U.S. Norm: 6%

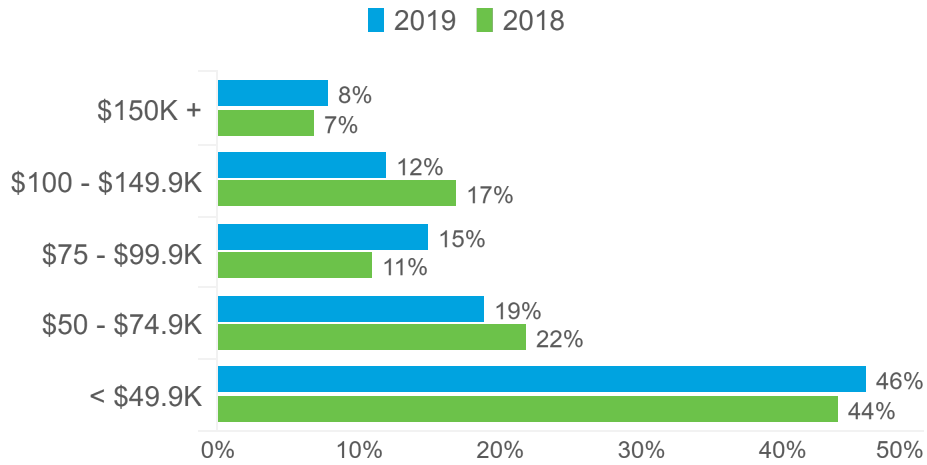
## Activities and Experiences (Top 10)

|                        | 2019 | 2018 |
|------------------------|------|------|
| Shopping               | 33%  | 29%  |
| Landmark/historic site | 14%  | 10%  |
| Museum                 | 10%  | 7%   |
| Hiking/backpacking     | 9%   | 10%  |
| National/state park    | 9%   | 10%  |
| Brewery                | 9%   | 10%  |
| Skiing/snowboarding    | 8%   | 5%   |
| Art gallery            | 7%   | 3%   |
| Fine/upscale dining    | 7%   | 8%   |
| Bar/nightclub          | 7%   | 7%   |

# Demographic Profile of Day Vermont Visitors

Base: 2019 Day Person-Trips

## Household Income



## Age

18-24 25-34 35-44 45-54 55-64 65+

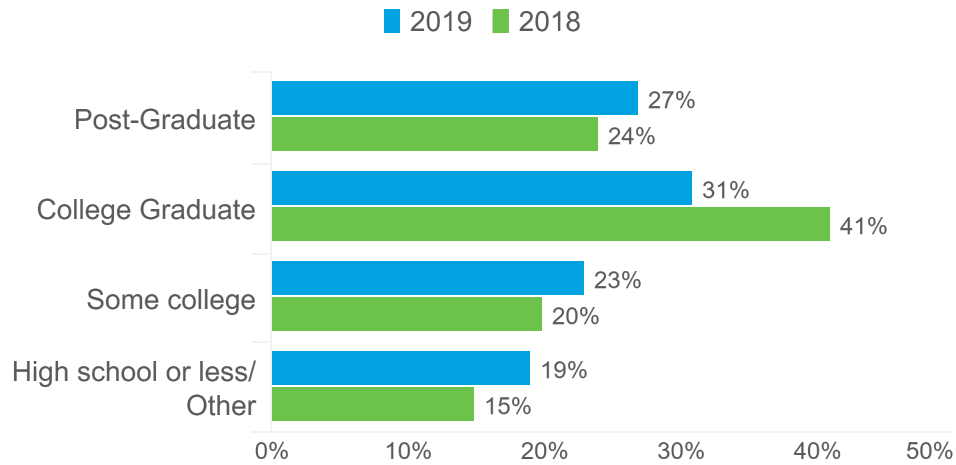
### Vermont



### Previous Year



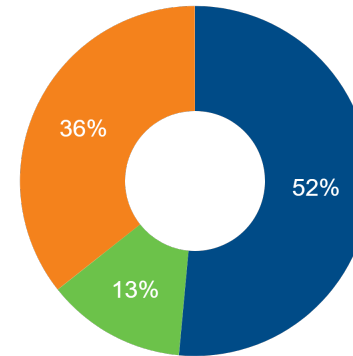
## Educational Attainment



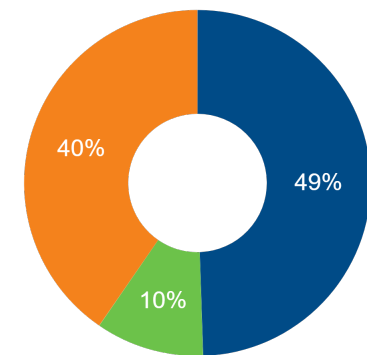
## Employment

Full time / self-employed Part time Retired / not employed / other

### Vermont

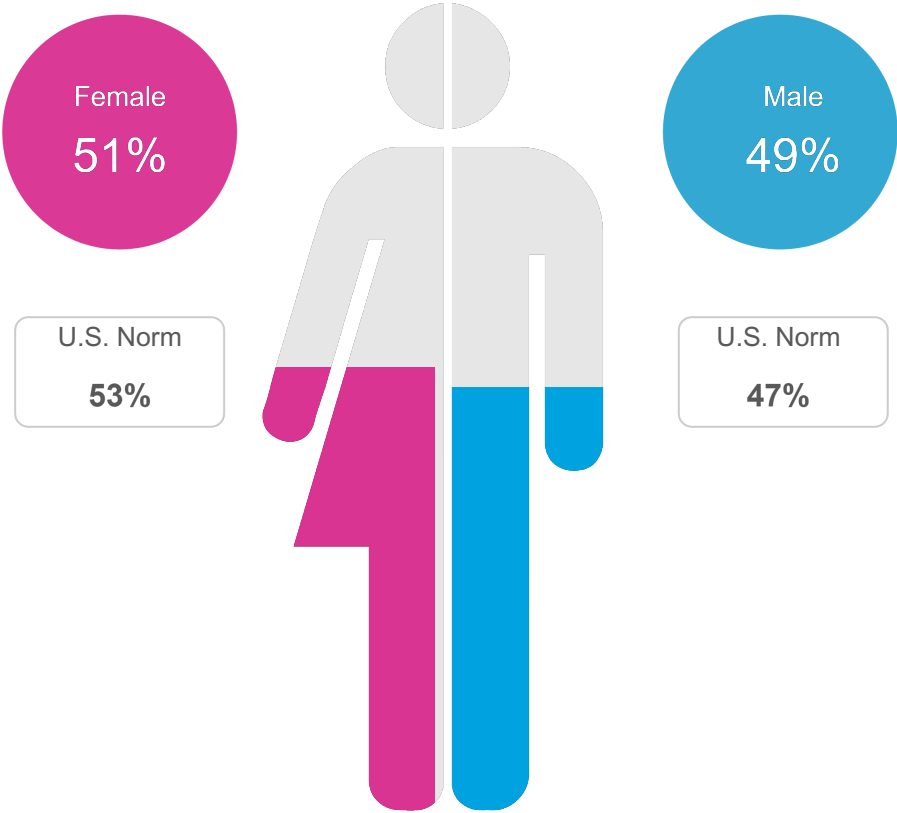


### Vermont's Previous Year

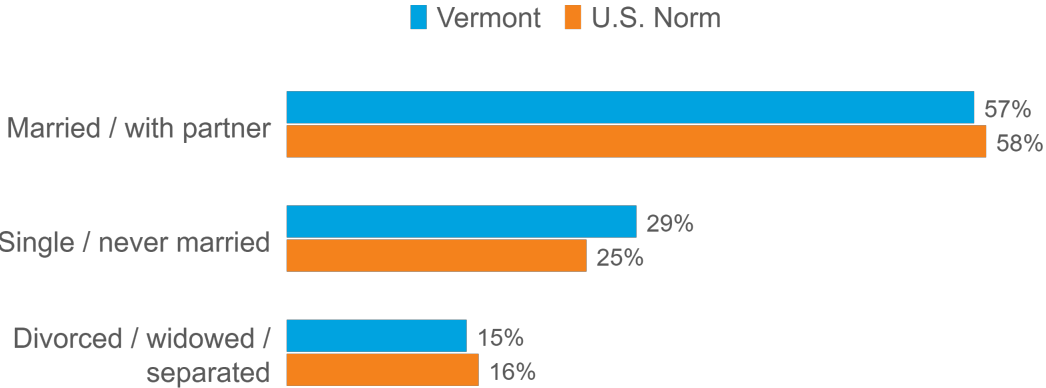




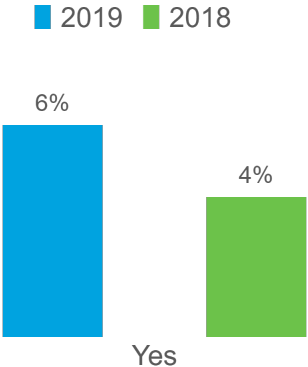
## Gender



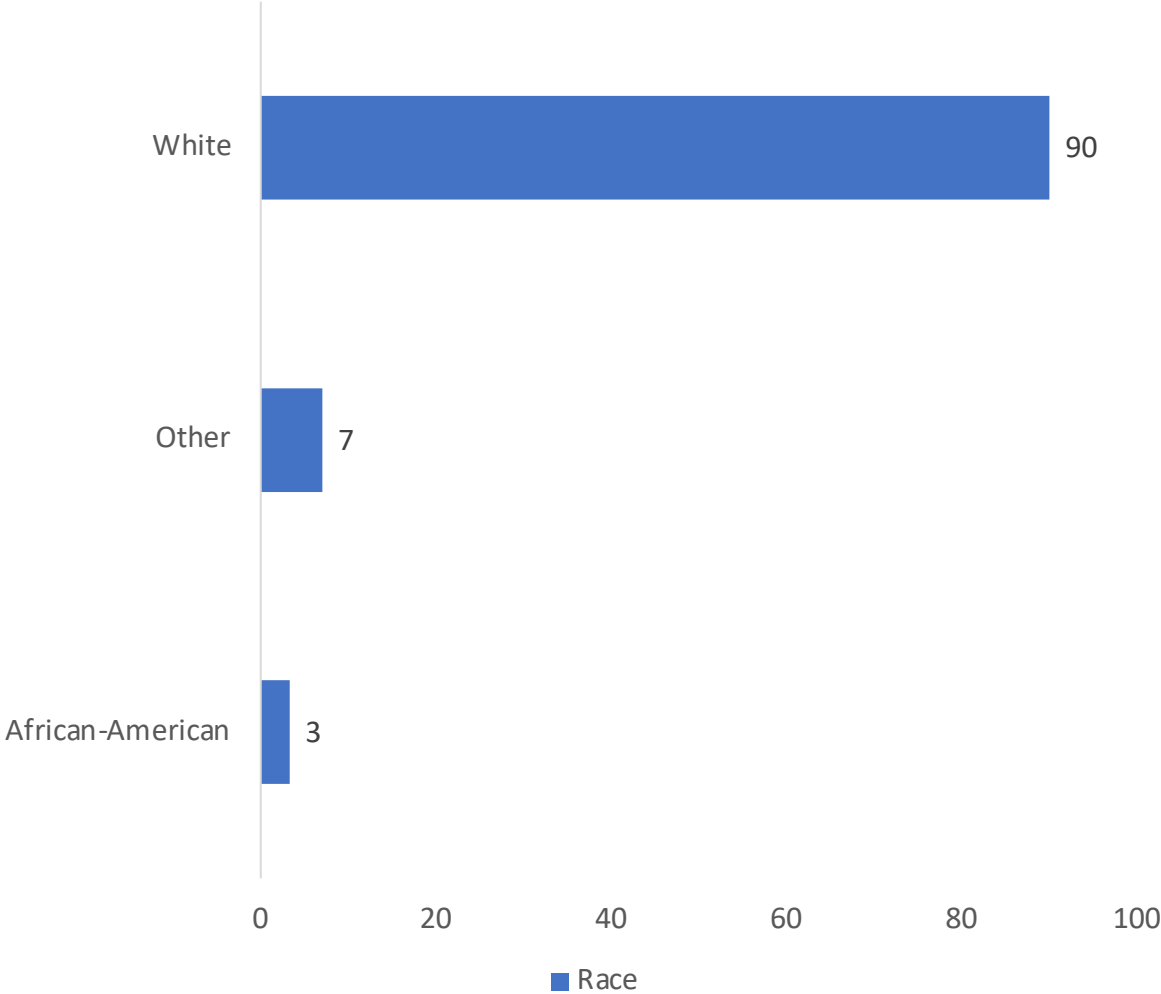
## Marital Status



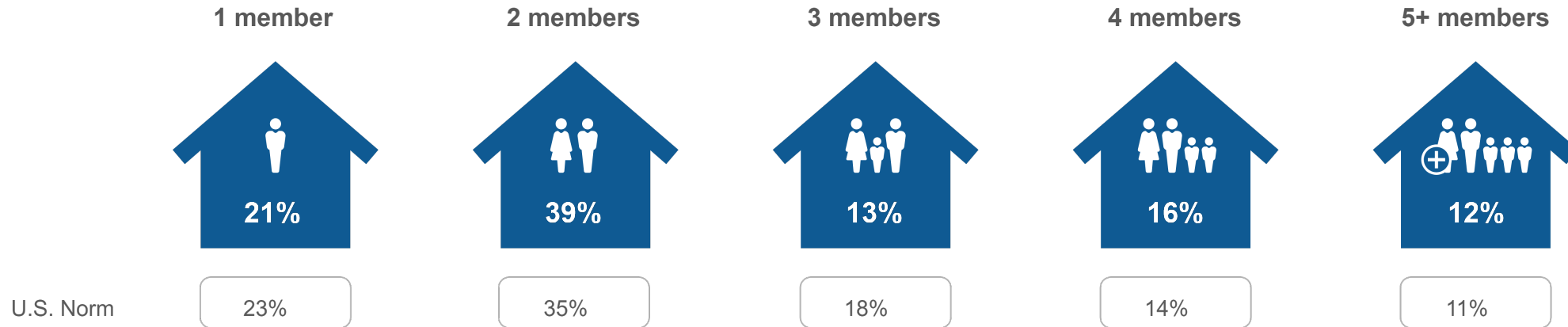
## Hispanic Background



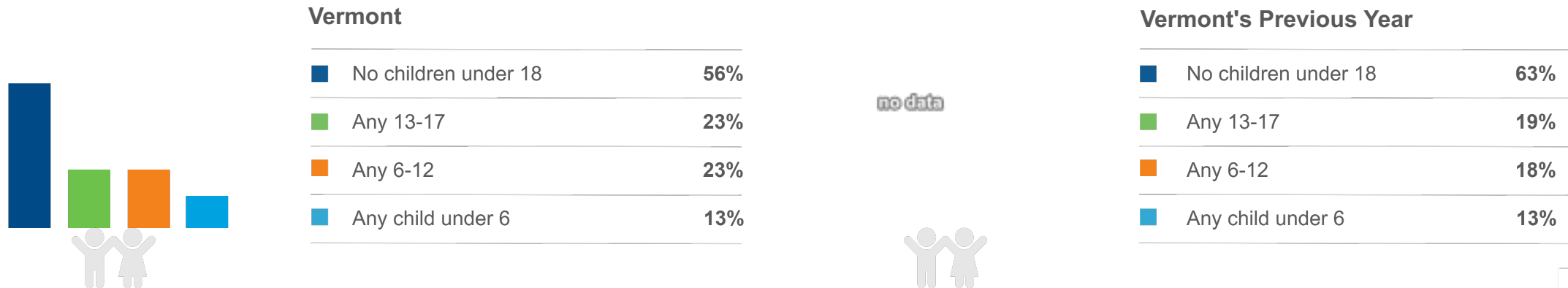
## Race



## Household Size



## Children in Household



C  M P A S S

Longwoods  
INTERNATIONAL